geemarc™ Serenities 100
Hear the Difference

Amplified Telephone with Voice Prompt and Emergency Call English

NOTE:
People with hearing loss may use this phone. It is possible to adjust the handset volume. On first use, set the volume to minimum, the hearing-impaired person may then increase the volume to suit their needs.

Contents

Please refer to our website: **www.geemarc.com** for an up-to-date user guide, as there may be important updates and changes you need to be aware of!

Contents

Congratulations

Congratulations on purchasing our high-quality product.

Please read the manual carefully to learn all about the features available to you and how your telephone works. This will help you get the best out of your new phone.

Safety Precautions

To reduce the risk of electrical shock and injury, please follow these basic safety precautions before using the phone:

1. Carefully read and observe the instructions in this manual.

2. This phone can amplify calls to a loud volume. It is important that any user of this phone knows about its operation.
   IMPORTANT : Adjust the handset volume control to its minimum level (LOW) when not in use. Alert all users that hearing damage might result from misuse of this phone.

3. When cleaning, first unplug the phone. Then use a damp cloth to wipe it. Do not use liquid or aerosol cleaners.

4. Do not place objects on the line cord as this may cause damage.

5. Do not use this phone in wet surroundings or environments where there is a risk of explosion.

6. Unplug this phone from the wall outlet and refer servicing to qualified service personnel only.

7. Use only **the power supply supplied**.

8. Do not place any object on the power cord. Install the telephone where no one will step or trip on the cord.

9. Do not overload wall outlets or extension cords, as this can increase the risk of fire or electrical shock.

10. Do not push any objects through the slots on the telephone. They may touch dangerous voltage points, or short out parts that could cause an electrical shock or fire.

11. Never spill liquid of any kind on the telephone.

12. Keep the phone out of the reach of children.

13. Only use the phone in the manner described in this user manual.

14. Do not use the phone if it becomes damaged.

Setting Up

CHECK THE CONTENTS OF THE BOX
Box should contain:
• 1 Handset with curly handset cord and 1 phone base
• 1 Telephone line cord

IMPORTANT ANNOUNCEMENT

* Nowadays most customers own a modem / internet box / router. For this reason, Geemarc has decided to remove the telephone plug that was previously included in the packaging of fixed-line telephones.

** This is optional and the plug is available on request.

• 1 User's manual
• 1 Bracelet for emergency calls (version Serenities 100 & fall down detection)
• 1 Power adapter (7 V DC / 0.5 A / 3.5 W)
• 1 audio out cable (audio out) (version Serenities 100V2T only)

CHOOSING A LOCATION
Locate the phone where it is easy to see the visual display and ringer light.

Choose a location that is out of the way of normal daily activities, where it is not possible to knock it over or trip over cables.

ADAPTER INSTALLATION
For the phone to fully function, including the LCD display, back light and other special features, you must connect the supplied power adapter. Connect the cable from the power adaptor to the DC jack socket at the rear of the telephone. Then plug the power adapter into a 13-amp electrical mains wall socket. Use a mains socket near the phone, so that you can unplug the power adapter quickly in case of a problem.

CAUTION : Always connect the cable from the power adapter to the DC jack socket on the phone BEFORE you plug in the power adapter to a mains wall socket. If the phone is no longer in use, or you need to move it to another location, always unplug the power adapter from the mains wall socket BEFORE you unplug the power adapter cable from the DC jack socket on the phone.

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Battery Back-up

Fit 4 standard AAA rechargeable 1.2V / 600-800mA batteries (not supplied), so that all functions of the phone will continue to operate for a few hours during a power cut (power outage).

NOTE: Without back-up batteries, it will still be possible to make and receive calls.

The battery icon on the display will blink to show the batteries are charging. The icon will remain on when the batteries are charged (power adapter connected).

NOTE: It will take a few hours for the batteries to fully charge.

In the event of a power cut, the 3 bars on the battery icon will show the battery charge level.

CAUTION: Never use non-rechargeable batteries. These may leak and destroy the phone.

CONNECTING THE LINE CORD

Plug one end of the supplied line cord into the line jack socket at the back of the phone. Then plug the other end of the line cord into the telephone line wall socket.

*If you have a digital phone network, consult your network provider on how best to connect this phone to the network via a digital voice or ATA adapter.

Switching on the remote control

Press the button for about 10 seconds until the LED lights up red.
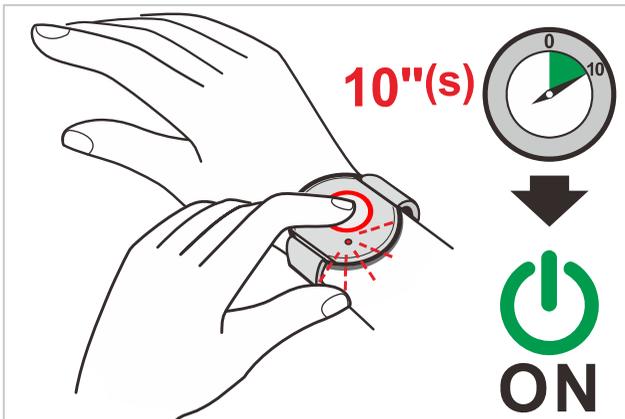
Location Of Controls and Connections
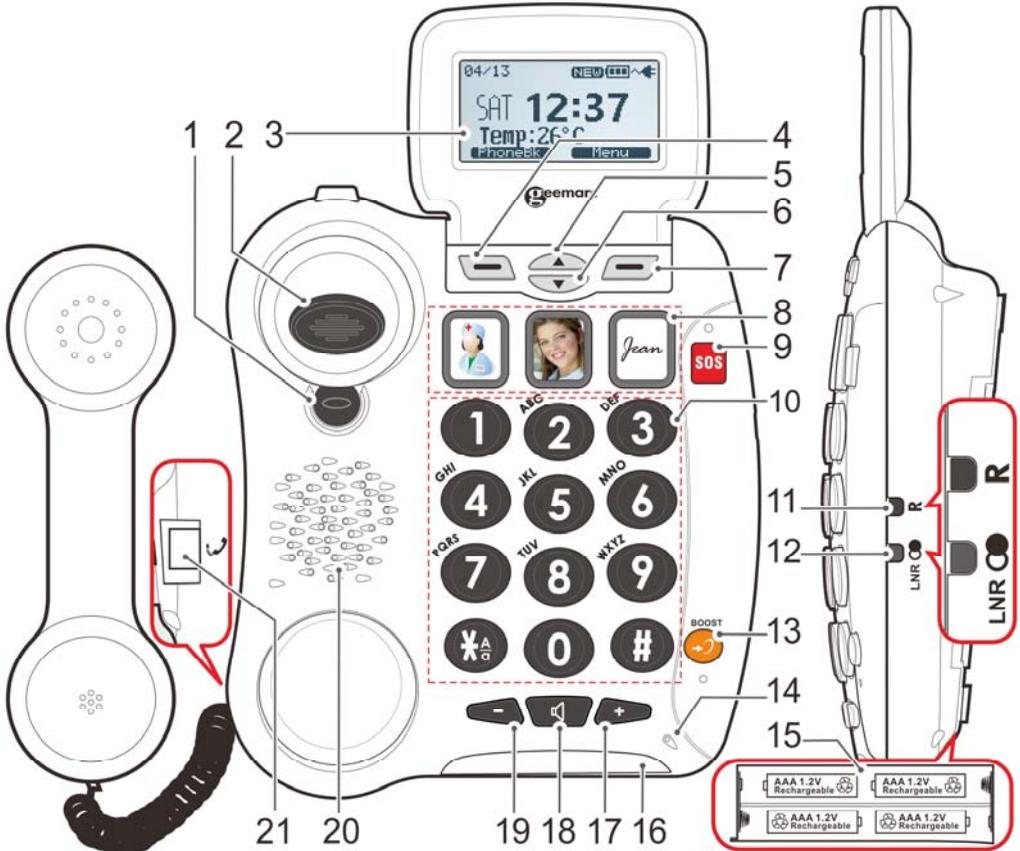
1. Handset Hanger tab	12. **LNR** (Last Number Redial) key, Insert a pause during dialling mode
2. Hook Switch	
3. Large LCD Screen	13. Boost Key
4. Left Soft Key	14. Microphone
5. Up Scroll	15. Batteries compartment
6. Down Scroll	16. Ringer / New call / In use LED
7. Right Soft Key	17. Volume up Key
8. 3 Picture memory	18. Speaker key
9. SOS Key	19. Volume down Key
10. Dial keys	20. Speakerphone
11. **R** (Flash) Key	21. Handset cord jack

8

22 23 24 25 26

A B
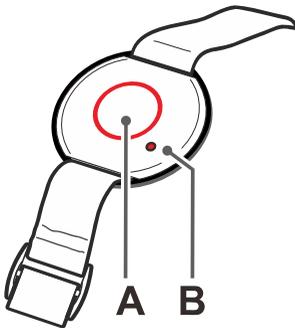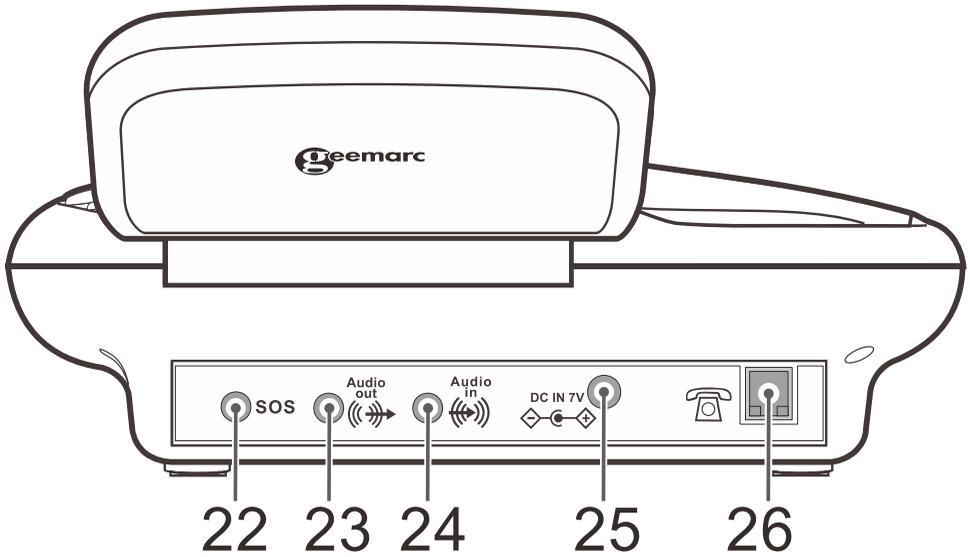
22. SOS jack sensor connection (open contact or closed contact)	A -> SOS button (Press this button to start SOS call or register the remote to the base.)
23. Audio OUT jack 3.5mm	
24. Audio IN jack 3.5mm	B -> Remote Indicator (Each time you press the button on the remote, the indicator will illuminate in red.)
25. Power adaptor	
26. Phone line cord jack	

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Keys Description

NOTE: Some keys have more than one function.
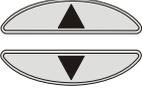
▲ ▼	Press to highlight or scroll through the menu options. Enter the CID list - see page **20**.
(soft keys)	Performs the functions as stated by the text immediately above it (on the bottom line of the display).
(picture keys)	Picture dial memory keys. Press to speed dial an important / regularly used stored number.
SOS	Press to speed dial a stored emergency contact number.
(amplify key)	Press to switch on handset amplification (to make the caller's voice louder). Press again to switch off handset amplification.
(speaker key)	Make / Answer / End a call. Press to turn on speakerphone during a call, see page **17**
− +	Use these keys to increase or decrease the handset or speakerphone volume.
LNR	Press to redial the last number - see page **14**. Insert a pause during the dialling mode.
R	This key is used to disconnect a call and re-establish dial tone or to switch over to another caller if you use custom calling services, such as call waiting.

LCD description

LCD display in standby mode:

Date   *Battery back-up*   *Power supply status*

Day of week

Room temperature

Time

The display shows time, date, day of the week, room temperature, battery back-up and power supply status. The lower part of the display shows the soft key functions.

If the plug on the telephone line cord is not inserted into the telephone wall socket, "**No Line**" will appear on the display.
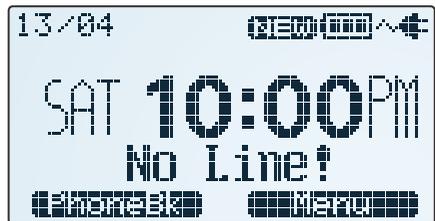
When you press the **Menu** soft key, the display will show the main menu. Use the ⬍ keys to scroll through the menu until you find the sub-menu option (for example,"Phone Settings"). Press **Select** soft key to confirm.
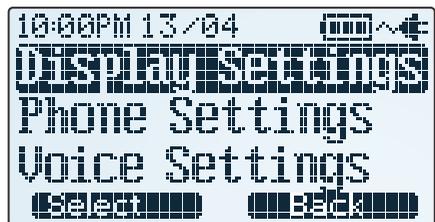
When a new call comes in, the display will show the caller's phone number and their name (if available). The **new** icon (NEW) will appear.

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When a call is blocked, the blocked call icon ▦ will appear on the left of the battery charge icon. The phone will <u>not</u> ring.

```
10:00PM 13/04    ▦ (IIII)~◄⋵
              0123456789
▮▮▮▮▮▮▮▮▮▮▮      ▮▮▮▮▮▮▮▮▮▮▮
```

This message will display when someone calls from an area where the telephone network provider does not provide caller identification services, or is not yet providing number delivery to your area.

```
10:00PM 13/04         (IIII)~◄⋵

Calling
▮▮▮▮▮▮▮▮▮▮▮      ▮▮▮▮▮▮▮▮▮▮▮
```

The "Private" message will appear when a caller wishes to hide their number.

```
10:00PM 13/04         (IIII)~◄⋵

Private
▮▮▮▮▮▮▮▮▮▮▮      ▮▮▮▮▮▮▮▮▮▮▮
```

Wall Mounting

1. Rotate the handset hanger tab by 180 degrees - see **diagram 1**. This will prevent the handset from falling out of the cradle when the phone is wall mounted.

2. Fix two self-tapping screws (not supplied) to a wall on a vertical line at a distance of 80 mm from each other.

3. Place the phone onto the screw-heads and slide down to secure - see **diagram 2**.

Wall mount template

80mm

180°

80mm

A

B

A

B

diagram 1

diagram 2
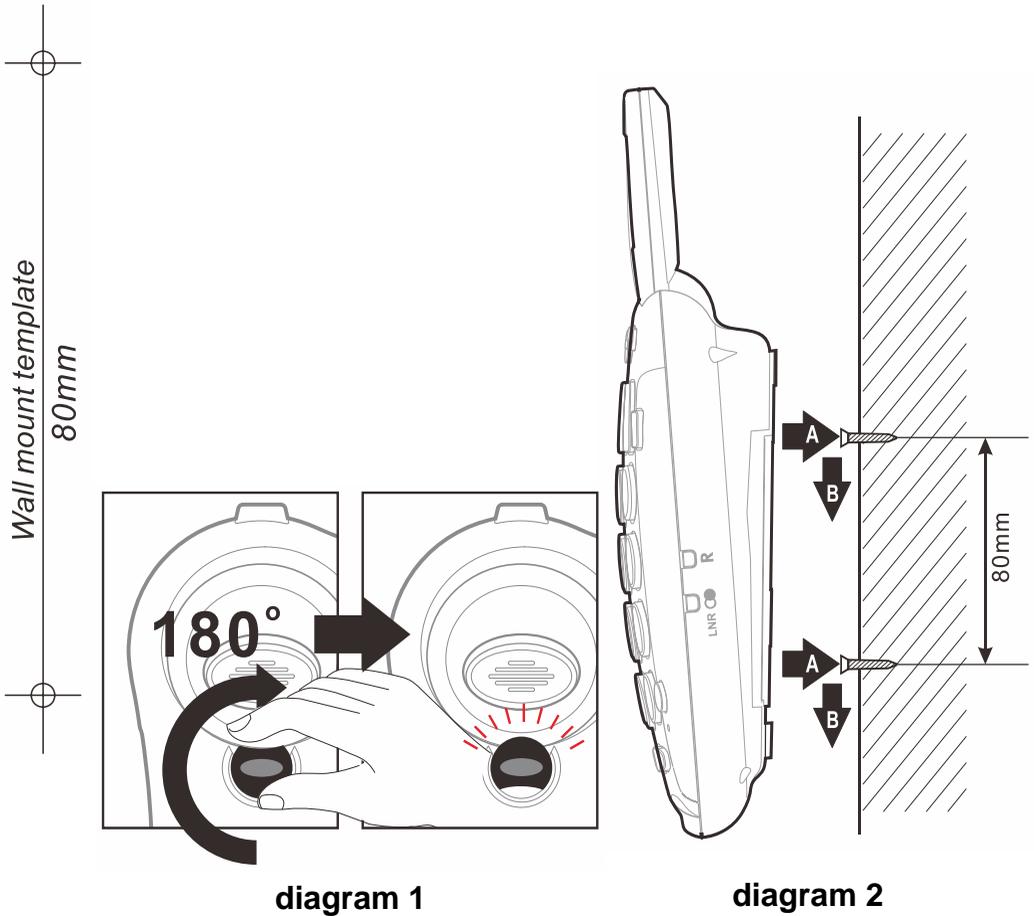
To Make a Call

1. Lift the handset and listen for a dial tone. Adjust the handset volume & tone settings -see page **16**.

2. Dial a number manually with the numbered dial keys (0 - 9).

3. To end the call, replace the handset on the base, or press the speakerphone key to end the call in speakerphone mode.

You can dial a phone number when the phone is in standby mode. Pre-dial allows you to make corrections before dialling. Follow these steps:

1. Enter a telephone number (up to 32 digits). Check it. If you make a mistake while entering a number, press the **Clear** soft key to edit it or use one of the three picture memory keys to dial a stored number – see page **18**.

2. When the number appears correctly, lift the handset or press the 🔊 key.

Redialing the last dialed Number

The phone will redial up to 32 digits.

1. Pick up the handset, or press the 🔊 key to dial the number.

2. Press the **LNR** ◖● key (on the right side of the base). The phone will automatically redial the last number.

Dialing one of the last ten Numbers dialed

The phone stores the last ten dialled numbers.

1. To redial any of these ten numbers, press the **LNR** ◖● key in standby mode.

2. Press ⬍ keys repeatedly until you find the desired number you wish to call.

3. Pick up the handset or press the 🔊 key, the phone will then automatically dial the number.

Redial list Options

You can add a number to the phone book, or delete a number from the redial book.

1. Press the **LNR** ⬤ key in standby mode.

2. Scroll to the desired number using the ⬍ keys.

3. When the number appears on the display, press the **Options** soft key to choose the desired option:

   • **Erase:** allows you to delete the selected number.

   • **Erase all:** allows you to delete the entire redial book.

   • **Save:** allows you to add the number to the phone book. Enter a name you want to use with this number, then press the **Save** soft key. Select the desired ringer melody for your contact then press Select soft key.

4. To exit, press the **Back** soft key.

Receiving a Call

When the phone receives a new call, the phone will ring and the Visual Ring Indicator will flash.

1. To answer a call, lift the handset, or press Speakerphone key, then speak.

2. Adjust the volume & tone settings (if required - see page **16**).

3. To end the call, replace the handset on the base, or press speakerphone key.

Muting the Microphone

During a conversation, you can temporarily switch off your phone's microphone. The other party will then no longer hear you.

To mute the microphone, press the **Mute** key during the conversation. **"Mute"** will appear on the display.

To unmute the microphone, press the **Unmute** soft key. You can then resume your conversation with the other caller.

Using the Volume, Boost and Tone Function

This phone has special features that will make the call louder and clearer. During a call, you can adjust the call volume and tone.

Handset and Speakerphone Volume Adjustment
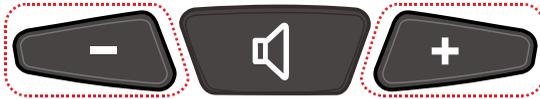
Press these keys to increase or decrease the handset or speakerphone volume.

NOTE: The handset receiver volume adjustment is 0-20 decibels (a 20-decibel increase will sound four times louder).

Handset Boost Function

Press the BOOST key to increase the handset volume further.

With the handset volume set to maximum, the BOOST function will add a further 20 decibel increase.

NOTE with the handset volume set to maximum and the BOOST on, the phone will provide a total volume increase of 40 decibels (a 40 decibel increase will sound 16 times louder).

When the BOOST function is on, the RED LED under the BOOST key will illuminate. The display will show Handset Boost.

Tone soft key

Pick up the handset, then press the Tone soft key several times to find your desired tone setting. The settings are: **Normal** (default), **Treble**, **Treble +**, **Bass+**, **Bass** and **Normal**.

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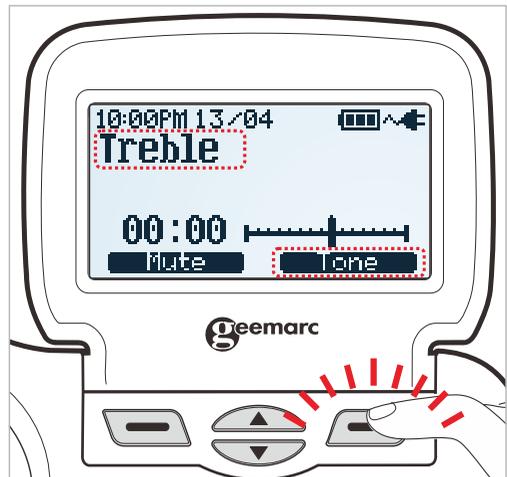
CAUTION: This telephone can produce very loud sound levels. Repeated incremental exposure to amplification levels greater than 18 dB may be harmful to people without hearing loss. Always adjust the handset volume control to its <u>minimum</u> setting after use.

Using your Phone with hearing aids

This phone is compatible with hearing aids that have a telecoil (T-coil). This may make the call sound clearer. Set your hearing aid T-switch or program to the "**T**" position. Hold the handset earpiece close to your hearing aid. For best performance, you may need to adjust the volume level on the phone and your hearing aid.

NOTE: If your hearing aids do not have the telecoil function enabled, consult your audiologist or hearing care professional for assistance.

Hands-free

When the phone rings, and during a call, you may turn on the speakerphone to enjoy the comfort of a hands-free conversation.

To turn ON the speakerphone, press the [🔊] key when the phone rings or during a call. The ▮ icon will appear on the display.

To turn OFF the speakerphone, simply pick up the handset. You can continue the call via the handset or press the [🔊] key to end the call. The ▮ icon will disappear.

Adjusting the Speakerphone Volume

To increase or decrease the speakerphone volume, press the volume control keys [−] or [+] at the front of the phone.

Photo Memory Keys or Indirect Memory

The phone can store 3 frequently dialed numbers in the photo speed-dial memory keys. It is also possible to store a further 10 numbers in the indirect memory keys (0 to 9). Each memory key can store up to 20 digits.

NOTE: The phone will automatically store each Photo Memory number in the Phonebook.

Storing Photo Memory Numbers or Indirect Memory

1. Use the dial keys to enter the number you want to store. You can use the **Clear** soft key to edit the number.

2. Press and hold one of the Photo Memory dial keys or indirect memory keys. The display will show the phone number you have entered. Press the **Save** soft key. Now the display shows **Name**.

3. Use the dial keys to enter the name you want to associate with the number. You can use the **Clear** soft key to edit it.

4. Press the **Save** soft key. Now select the desired ringer melody for your picture memory contact or indirect memory. Press the ▲ or ▼ key repeatedly to select the desired ringer melody. Each time you press the ▲ or ▼ key, the phone will ring the selected ringer melody.

5. Press the **Select** soft key to confirm.

*NOTE: If you enter a new number in a speed dial memory key, it will automatically erase a previously stored number – see **Edit**.*

Dialling a Photo Memory Number or indirect Memory

In standby mode, press one of the Photo Memory dial keys or press and hold the indirect memory for 2 seconds. The display will show the corresponding number. Lift the handset or press the 🔊 key, the phone will then automatically dial the number stored in the photo memory key or the number stored in the indirect memory key.

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Using the Options

1. In standby mode, press one of the Photo Memory dial keys or press and hold the indirect memory key for 2 seconds.
2. Press the **Options** soft key to choose the desired option. These are:

• **Play Voice record:** the phone will play a voice prompt for this entry. The voice prompt will announce the name associated with the number, or if no name is stored, only the number.

• **Record Voice name:** allows you to record the name for the selected entry (you can leave a voice name up to 20 seconds maximum).

• **Erase Voice recording:** allows you to delete the name you have recorded for the selected entry.
Press the **Select** soft key to delete the voice name.

• **Edit:** allows you to edit the selected entry.
Press the **Select** soft key to edit the phone number, name and ringtone melody.
You can use the **Clear** soft key to edit it.

• **Erase:** allows you to delete the selected entry.
Press the **Select** soft key, the display shows "**DELETE?**". Press the **Select** soft key to confirm.

NOTE: *If you record a voice prompt for an entry, the* ⟨icon⟩ *icon will appear on the display before the name of this entry.*

Flash Signal

When the line is engaged, press the **R** key (item 11) on the right side of the phone to send a flash signal. Use this key with services (for example, call waiting) that may be available from your phone network service provider.

Contact your network service provider for further details.

NOTE: *For this function to work correctly on your network, you need to set the correct time, for example UK (100ms), French (270ms) and USA (600ms).*

Caller ID

This phone will automatically display the caller's number / name and the date and time of the call. The phone can store up to 30 calls of up to 15 digits.

IMPORTANT: You must subscribe to a Caller ID Service from your network service provider to use this feature.

Viewing the Caller List

Use the ⬆⬇ keys to scroll through caller list entries. The list shows the order of the calls. The last call is shown at the top of the list.

Dialing a Number from the Caller List

Use ⬆⬇ keys to scroll to the numbers. Pick up the handset, or press the 🔊 key to dial a number from the list.

Using the Caller List Options

1. Use ⬆⬇ keys to search for a number from the list.

2. Press the **Options** soft key to choose a number:

 • **Erase:** allows you to delete a number from the list.
   Press the **Select** soft key. The display shows "**DELETE?**", then press the **Select** soft key to confirm.

 • **Erase all:** allows you to delete all the numbers in the list.
   Press the **Select** soft key. The display shows "**DELETE?**", then press the **Select** soft key to confirm.

 • **Add to Phonebook:** allows you to add a number to the phonebook.

 • **Add to Blocked:** allows you to add a number to the block list.

*NOTE: If you select the option **Erase All**, the screen will display the message **"Delete?"** the phone will ask you to double confirm. Press **Select** to confirm or **back** to exit.*

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Phone Book

The phonebook can store up to 30 frequently used numbers. This will allow you to make a call easily without having to remember or enter the phone number.

Character Map

To enter a specific alphanumeric character, press the relevant dial key one or more times for the required character according to the table below. For example, press once for the 1st character, twice for the 2nd and so on. For example, for "**R**" press dial key 7 **three** times.

Key	Alphanumeric Editing Capital mode (For phonebook name editing and renaming handset)																					Number Editing (For phone number editing, date / time editing)
Key press	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	
1	1	.	,	:	;	!	¡	?	¿	*	#	&	%	$	€	£	@	°	§			1
2	A	B	C	2	À	Á	Â	Ã	Ä	Å	Ą	Æ	Ç	Ć	Č							2
3	D	E	F	3	Ď	È	É	Ê	Ë	Ę	Ě	Ẽ										3
4	G	H	I	4	Ğ	Ì	Í	Î	Ï	Ĩ	İ	Ĭ										4
5	J	K	L	5	Ł	Ĺ	Ľ															5
6	M	N	O	6	Ñ	Ń	Ň	Ò	Ó	Ô	Õ	Ö										6
7	P	Q	R	S	7	Ŕ	Ř	Ś	Ş	Š	ß											7
8	T	U	V	8	Ť	Ù	Ú	Û	Ü	Ũ	Ű	Ů										8
9	W	X	Y	Z	9	Ŵ	Ý	Ỳ	Ŷ	Ÿ	Ź	Ż	Ž									9
0	space	0	-	+	=	_	(	)	"	´	[	]	{	}	<	>	/	\	^	~	|	0, P(Pause)
*	Press this key to pass from Capital to Small																					*
#																						#

Key	Alphanumeric Editing Small mode (For phonebook name editing and renaming handset)																					Number Editing (For phone number editing, date / time editing)
Key press	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	
1	1	.	,	:	;	!	¡	?	¿	*	#	&	%	$	€	£	@	°	§			1
2	a	b	c	2	à	á	â	ã	ä	å	ą	æ	ç	ć	ĉ							2
3	d	e	f	3	đ	è	é	ê	ë	ę	ě	ẽ										3
4	g	h	i	4	ğ	ì	í	î	ï	ĩ	ı	ĭ										4
5	j	k	l	5	ł	ĺ	ľ															5
6	m	n	o	6	ñ	ń	ň	ò	ó	ô	õ	ö	ő	ø								6
7	p	q	r	S	7	ŕ	ř	ś	ş	š	ß											7
8	t	u	v	8	î	ù	ú	û	ü	ũ	ű	ů										8
9	w	x	y	z	9	ŵ	ý	ỳ	ŷ	ÿ	ż	ź	ž									9

0	space	0	-	+	=	_	(	)	"	´	[	]	{	}	<	>	/	\	^	~	|	0, P(Pause)
*	Press this key to pass from Capital to Small																					*
#																						#

NOTE:

- *When you enter the same letter twice or a different letter with the same key, wait for a few seconds until the cursor moves automatically, and then select the next letter.*

- *If you make a mistake entering a name or a number, use the **Clear** soft key to correct it. This will delete the last digit each time you press this key.*

Adding the Phonebook Entries

1. In standby mode, using the dial keys, enter a phone number (up to 20 digits), then press the **Save** soft key.
2. The display will show the phone number. You can change or correct the phone number with the **Clear** soft key. Press the **Save** soft key to confirm.
3. The display then shows **"Name"**. Enter the name you want to use, then press **Save** soft key to confirm.
4. Select the desired Ringer Melody (10 melodies are available).
5. Now press the **Select** soft key to save your contact to the phonebook.

*NOTE: If you make a mistake entering a name or a number, use the **Clear** soft key to correct it. This will delete the last number each time you press this key.*

Viewing the Phonebook Entries

1. In standby mode, press the **PhoneBK** soft key to enter the phonebook.
2. Press ⬆ or ⬇ key repeatedly until the display shows the desired entry.
3. Lift the handset or press the 🔊 key to dial the number.

NOTE: Activation of the Review Talking feature in advance will allow the phone to announce the number or name of the entry every time you press ⬆ or ⬇ key.

Using the Phonebook Options

1. Press **PhoneBK** soft key to enter the phonebook.

2. Press ⬆ or ⬇ key repeatedly until the display shows the required entry.

3. Press the **Options** soft key to choose the options. These are:

• **Play Voice Recording :** this will allow the phone to play the voice prompt of the entry. If you have recorded a name for this entry, the system will announce it; otherwise, it will only announce the number.

• **Record Voice Name:** allows you to record the name for the selected entry. Press the **Select** soft key to start the recording, then press the **Select** soft key to stop the recording (you can leave a voice name up to 20 seconds long).

• **Erase Voice Recording:** allows you to delete the name you have recorded for the selected entry. Press the **Select** soft key to delete the voice name.

• **Edit:** allows you to edit the selected entry.
Press the **Select** soft key to edit the phone number, name and ringer melody. You can use the **Clear** soft key to edit it.

• **Erase:** allows you to delete the selected entry.
Press the **Select** soft key. The display will show "**DELETE?**" press the **Select** soft key to confirm.

NOTE: *If you record a voice prompt for an entry, the* *icon will appear before the name of this entry.*

Menu Navigation

To access a menu option:
1. To display the main menu list, press the **Menu** soft key.
2. To scroll through menu options, press ⬆ or ⬇ key repeatedly.
3. Press the **Select** soft key to select the required sub-menu option, as shown on the display.
4. Repeat if required.

To exit from any menu:
If you press the **Back** soft key, the phone displays the previous menu options.

Menu Map

Display Settings	Language (see page 26) Hour Format (see page 26) Date Format (see page 27) Time / Date (see page 27) Set Contrast (see page 28) Backlight (see page 28) DIM: X → x (see page 28)
Phone Settings	Set Ring (see page 29) Keypad Tone (see page 29) Handset Boost (see page 30) Handset Tone (see page 30) Flash Duration (see page 30) Menu lock (see page 31) Auto ON Hook (see page 31)
Voice Settings	Talking Keypad (see page 32) Talking CID (see page 32) Talking Menu (see page 33)

SOS Settings	SOS Number (see page 35)
	SOS Voice MSG (see page 35)
	SOS Code (see page 37)
	SOS Temperature (see page 38)
	Sensor Alert (see page 39)
Add New Pendant	Pairing (see page 40)
	Forget pendant? (see page 40)
	Take a call using the remote control (see page 41)
Blocked Numbers	Add Number (see page 42)
	Block Setting (see page 42)
	Block List (see page 42)

Special Functions:

Using the auto jacks (see page 43)

Caller CID on call waiting (see page 44)

You can customize the display settings, including language, hour & date format, date & hour settings, contrast, back light and font size.

Language Setting

The phone supports 6 languages: English, French, Italian, German, Spanish and Dutch.

To change the language on the display:

1. Press the **Menu** soft key to display the main menu list.

2. Press the **Select** soft key to access **Display Settings**.

3. Press the **Select** soft key to select **Language**.

4. Press ⬆️ or ⬇️ key repeatedly to scroll through the options. The display shows each language option in its own native language.

5. Press the **Select** soft key to select the required language.

Hour Format Setting

1. Press the **Menu** soft key to display the main menu list.

2. Press the **Select** soft key to access **Display Settings**.

3. Press ⬆️ or ⬇️ key repeatedly to move to **Hour Format**, then press the **Select** soft key.

4. Press ⬆️ or ⬇️ key repeatedly to choose **12-hour clock** or **24-hour clock** and then press the **Select** soft key.

*NOTE : If you select **12-hour clock**, **AM / PM** will appear on the display after the time in standby mode.*

Date Format Setting
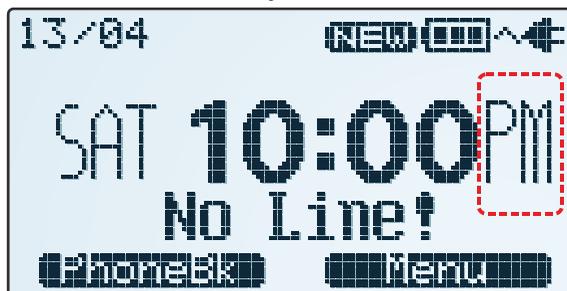
1. Press the **Menu** soft key to display the main menu list.
2. Press the **Select** soft key to access **Display Settings**.
3. Press ⏶ or ⏷ key repeatedly to move to **Date Format**, then press the **Select** soft key.
4. Press ⏶ or ⏷ key repeatedly to choose **MM / DD** or **DD / MM** and then press the **Select** soft key.

Time & Date Settings

In standby mode, the display shows the current date and time. You will need to set the date and time so that when you receive calls, the phone will log the correct date and time of the call.

1. Press the **Menu** soft key to display the main menu list.
2. Press the **Select** soft key to access **Display Settings**.
3. Press ⏷ key to move to **Time / Date**, then press the **Select** soft key. The display now shows "**Time:**"

Procedure for 24-hour format:

4. Enter the current time using the numeric keypad.
5. Enter the current date using the numeric keypad.
6. Enter the current year using the numeric keypad.

Procedure for 12-hour format:

4. Enter the current time using the numeric keypad. **AM** or **PM** will now blink.
5. You have 5 seconds to press the ⏶ or ⏷ key to select **AM** or **PM**.
6. After the 5 seconds, enter the current date using the numeric keypad.
7. Now enter the current year using the numeric keypad.

NOTE:
• *You can select the hour format and date format. Please refer to* ***Hour Format Setting*** *and* ***Date Format Setting.***
• *We have set 10 PM to 6 AM as "night", and 6 AM to 10 PM as "day".*

LCD Contrast Setting

1. Press the **Menu** soft key to display the main menu list.

2. Press the **Select** soft key to access **Display Settings**.

3. Press the ⬇ key to move to **Contrast**, then press the **Select** soft key.

4. Press ⬆ or ⬇ key repeatedly to choose one of 6 contrast levels, then press the **Select** soft key.

Backlight Setting

1. Press the **Menu** soft key to display the main menu list.

2. Press the **Select** soft key to access **Display Settings**.

3. Press the ⬇ key to move to **Backlight**, then press the **Select** soft key.

4. Press ⬆ or ⬇ key repeatedly to choose between **OFF After 10s** or **Always ON**, then press the **Select** soft key.

Switch to smaller font

1. Press the **Menu** soft key to display the main menu list.

2. Press the **Select** soft key to access **Display Settings**.

3. Press ⬆ or ⬇ key repeatedly to move to **Dim X---->x**, then press the **Select** soft key.

4. Press ⬆ or ⬇ key repeatedly to choose **ON** or **OFF,** then press the **Select** soft key.

*NOTE: If you select **ON**, when pre-dialling a number, if the number exceeds 8 digits, the font will automatically go to a smaller size.*

Phone settings

Ringer melodies, Volume and Ringer LED indicator settings

This menu allows you to set the ringer melody, volume and ring indicator.

1. Press the **Menu** soft key to display the main menu.
2. Press the ▼ key to move to **Phone Settings,** then press the **Select** soft key.
3. Press **Select** to choose **"Ring"**.
4. Press **Select** to choose **"Ring Tone"**.
5. Press the ▲▼ keys to select one of 10 ringer melodies, then press **Select**.
6. Press the key ▼ to select **"Ring Volume"** then press Select.
7. Press the ▲▼ keys to select one of 4 ringer volume levels, then press **Select** (from **OFF** to **Volume 3** setting).
8. Press the key ▼ to select **"Visual Ring LED"**, then press **Select**.
9. Press the ▲▼ keys to select **ON** or **OFF** for the LED Ring LED, then press **Select**.
   Set to **ON**, for the LED on the front of the phone to blink when the phone rings.
   Set to **OFF**, for the LED not to blink when the phone rings.

WARNING: NEVER PUT YOUR EAR CLOSE TO THE RINGER. THE RING VOLUME IS VERY LOUD AND MAY DAMAGE YOUR HEARING.

Keypad Tones Setting

This function allows you to mute the beep sound when you press any key (unless the Talking Keypad is activated).

1. Press the **Menu** soft key to display the main menu list.
2. Press the ▼ key to move to **Phone Settings,** then press the **Select** soft key.
3. Press the ▲ or ▼ key to choose **Keypad Tones**, then press the **Select** soft key.
4. You can use ▲ or ▼ key to choose **ON** or **OFF** to enable or disable the beep sound.
5. Press the **Select** soft key to confirm.

Handset boost function

This setting automatically turns on the handset volume boost when you lift the handset to make or receive a call.
1. Press the **Menu** soft key to display the main menu list.
2. Press the ▼ key to move to **Phone Settings,** then press the **Select** soft key.
3. Press the ▼ key to move to **Handset boost**, then press **Select** soft key.
4. Use ▲ or ▼ key to select **ON** to turn on, or **OFF** to turn off the automatic handset volume boost function.
5. Press the **Select** soft key to confirm.
NOTE: For hearing safety, set the automatic volume boost to OFF if hearing and hard-of-hearing persons use the phone.

Handset Tone function

This function allows you to select one of five tone settings in handset mode.
1. Press the **Menu** soft key to display the main menu list.
2. Press the ▼ key to move to **Phone Settings,** then press the **Select** soft key.
3. Press the ▼ key to move to **Handset Tone**, then press **Select** soft key.
4. Use ▲ or ▼ key to select one of the 5 tone settings **(Treble+, Treble, Normal, Bass, Bass+)**.
5. Press the **Select** soft key to confirm.
NOTE: The Treble+ and Treble tone settings enhance S, F and T sounds, which may help to make calls sound clearer.

Flash Time Setting

1. Press the **Menu** soft key to display the main menu list.
2. Press the ▼ key to move to **Phone Settings,** then press the **Select** soft key.
3. Press ▲ or ▼ key repeatedly to move to **Flash Duration,** then press the **Select** soft key. The display shows the current setting.
4. Press ▲ or ▼ key repeatedly to choose from **100ms** (UK), **300ms** (France) and **600ms** (USA), then press **Select** soft key to confirm.

30

Menu Lock Setting

This function allows you to block access to the Menu. When this function is activated, you will need to press and hold the key for 3 seconds to unlock the menu access.

1. Press the **Menu** soft key to display the main menu list.

2. Press the ⬇ key to move to **Phone Settings,** then press the **Select** soft key.

3. Press ⬆ or ⬇ key repeatedly to move to **Menu lock**, then press the **Select** soft key.

4. Use ⬆ or ⬇ key to select **ON** to activate the menu lock, or **OFF** deactivate the Menu lock function.

Auto ON Hook function

If the phone detects a busy dial tone it will automatically stop the call after 10 seconds. If a busy dial tone is not detected, you can set the time to 30 or 60 minutes. If you have not properly ended the call, the phone will automatically disconnect the line after the selected time.

1. Press the **Menu** soft key to display the main menu list.

2. Press the ⬇ key to move to **Phone Settings,** then press the **Select** soft key.

3. Press ⬆ or ⬇ key repeatedly to move to **Auto On Hook,** then press **Select** soft key.

4. Press ⬆ or ⬇ key to select **ON** or **OFF**, then press the **Select** soft key.

5. After select **ON**, use ⬆ or ⬇ key to select **30 min** or **60 min**.

6. Press the **Select** soft key to confirm.

Talking Keypad

In standby mode, this feature allows you to hear the number you dial without looking at the display.

1. Press the **Menu** soft key to display the main menu list.

2. Press the ⬆ or ⬇ key repeatedly to move to **Voice Settings**, then press **Select** soft key.

3. Press the **Select** soft key to access **Talking Keypad**.

4. Press the ⬆ or ⬇ key to select **ON** to turn on the talking keypad, or **OFF** to turn off the talking keypad.

5. Press the **Select** soft key to confirm.

CID Talking

With this feature, the phone will announce the number of a new incoming call (unless the caller blocks their number). It will also announce the name, or voice name, of a contact stored in the Phonebook.

Note: If a number stored in the phonebook has a recorded corresponding voice name, when there is an incoming call, the phone will announce the voice name associated with this number.

1. Press the **Menu** soft key to display the main menu list.

2. Press the ⬆ or ⬇ key repeatedly to move to **Voice Settings**, then press **Select** soft key.

3. Press the ⬇ key to move to **Talking CID**, then press the **Select** soft key.

4. Press the ⬆ or ⬇ key to select **ON** to turn on the CID talking function, or **OFF** to turn off the CID talking function.

5. Press the **Select** soft key to confirm.

Talking Menu function

With this feature, the phone will announce menu options.

1. Press the **Menu** soft key to display the main menu list.

2. Press the ⬆ or ⬇ key repeatedly to move to **Voice Settings**, then press the **Select** soft key.

3. Press the ⬆ or ⬇ key repeatedly to move to **Talking Menu**, then press the **Select** soft key.

4. Use the ⬆ or ⬇ key to select **ON** to turn on the talking menu function, or **OFF** to turn off the talking menu function.

5. Press the **Select** soft key to confirm.

Emergency Call SOS Settings

This function allows people with reduced mobility or health conditions to alert a loved one or emergency contact if they feel unwell or fall. The emergency call SOS system includes an (SOS) voice announcement, and will dial up to 5 stored numbers, 3 times each (loop dialing).

To activate the emergency call SOS system, press the button on the emergency remote control or the **SOS button** on the phone. This will start the emergency call cycle, starting with the first stored telephone number. The phone will then dial the second stored number and so on. The phone will repeat this cycle **3 times** until a loved one / emergency contact answers the call.

To stop the emergency call cycle, press the hands-free key twice or press and hold the SOS key for 3 seconds.

IMPORTANT NOTE: The distance (range) over which the remote control will operate from the phone is 20 to 30 metres, but this will depend on the environment. Local factors such as materials used building construction and other electrical equipment may reduce the range.

The first person to answer the emergency call will hear the SOS announcement. They will need to press the 0-dial key on their telephone to acknowledge the call. This will stop the SOS emergency call dialling cycle, and will automatically start the hands-free speakerphone mode to allow hands-free conversation.

NOTE: If the SOS announcement continues when the person answers the call, they will need to press the 0-dial key several times; otherwise, the emergency call system will disconnect the call and then dial the next telephone number in the cycle.

IMPORTANT NOTE: The person who receives the emergency SOS call will hear beeps every 1 minute and 50 seconds. After hearing the beep, they will need to press the 0-dial key on their phone to continue the conversation. If they do not press the 0 key, the phone will automatically disconnect the emergency call after 10 seconds.

IMPORTANT NOTE:
- *The mains adapter must be plugged in for the emergency call SOS system to function.*
- *In the event of a power cut, the rechargeable back-up batteries will allow the emergency call SOS system to continue to function. If rechargeable batteries are not fitted or not charged, the emergency call SOS system will not function during a power cut.*
- *If this phone is connected to a digital phone network (via a digital voice or ADA adapter), the emergency call SOS system will not function during a power cut (unless the network provider can provide back-up power). For further information and assistance, contact your network service provider.*
- *The emergency call SOS system can only function during a power cut if the phone is connected to a PSTN (analogue) switched telephone network and when the rechargeable batteries are fitted and charged.*

Storing SOS Numbers

1. Press the **Menu** soft key.
2. Press the ⬆ or ⬇ key repeatedly to move to **SOS Settings**, then press the **Select** soft key.
3. Press the **Select** soft key to choose **SOS Number**.
4. The phone has up to 5 SOS number memory locations (1-5). Press the ⬆ or ⬇ key to select the first location, then press the **Select** soft key.
5. Use the numeric dial keypad to enter the telephone number (16 digits maximum for each memory). Press the **Clear** soft key to delete the previous digit if necessary.
6. Press the **Save** soft key to store it.

Recording SOS Message

The phone can record your SOS message (up to 20 seconds).
1. Press the **Menu** soft key.
2. Press ⬆ or ⬇ key repeatedly to move to **SOS Settings**, then press the **Select** soft key.
3. Press the ⬇ key to choose **SOS Voice MSG**, then press the **Select** soft key.

4. Press the ⬇ key to select **Record MSG**, then press the **Select** soft key to confirm. The message can be up to 20 seconds long.

IMPORTANT NOTE:

• *In YOUR message, you MUST tell the emergency contact to press the 0 (zero) dial key on their telephone. Also, tell them that after 1 minute and 50 seconds, they will hear a beep sound, after which they must immediately press the 0 (zero) dial key on their phone to keep the line open.*

• *You may wish to provide the above information to your emergency contacts in advance, so that in the event of receiving an emergency SOS call from you, they will know what to do.*

• *After you record your message (which can be less than 20 seconds), press the Select soft key to confirm and exit.*

Playing SOS Message

This function allows you to listen to your SOS message.
1. Press the **Menu** soft key.
2. Press ⬆ or ⬇ key repeatedly to move to **SOS Settings**, then press the **Select** soft key.
3. Press the ⬇ key to choose **SOS Voice MSG**, then press the **Select** soft key.
4. Press the **Select** soft key to choose **Play MSG**. Press the **Select** soft key to stop playing the message.

Erasing SOS Message

This function allows you to erase your SOS message. This will reinstate the original default SOS message.
1. Press the **Menu** soft key.
2. Press ⬆ or ⬇ key repeatedly to move to **SOS Settings**, then press the **Select** soft key.
3. Press the ⬇ key to choose **SOS Voice MSG**, then press the **Select** soft key.
4. Press the ⬇ key to choose **Erase MSG**.
5. Press the **Select** soft key to erase your SOS message and confirm.

SOS Emergency Dialing

Once the SOS emergency contact number/s and SOS message are set up, the SOS function is ready to use. Press the **SOS** key on the phone or the SOS button on the remote. The phone will dial the first 5 SOS emergency numbers, one by one, until your emergency contact picks up your call. If there is no response within 30 seconds, or the line is busy, the phone will dial the second SOS number. If there is no response in 30 seconds from this number, or this line is busy, the telephone will dial the next number, until the phone calls all the stored numbers. The phone will dial each number three times.

*NOTE: For optimum speakerphone volume in **SOS** mode, set the volume to the high position (as set for a standard call).*

Setting up an SOS PIN Code

1. Press the **Menu** soft key.
2. Press ⬆️ or ⬇️ key repeatedly to move to the **SOS Settings**, then press the **Select** soft key.
3. Press ⬆️ or ⬇️ key to **SOS Code**, then press the **Select** soft key.
4. The display shows **Code**. Enter a 4-digit PIN code you want to use with the keypad (keep a note of the PIN code you have entered for future reference).
5. Press the **Save** soft key to confirm.

Once you have set the PIN code, you can use this function as described below:

When someone calls you, if you choose to, or cannot to pick up the phone, the phone will enter an **AUTO OFF HOOK** state after the phone's ringer has rung 10 times. In **AUTO OFF HOOK**, you cannot hear the caller or answer the call. The caller will hear two "beep-beep" tones to remind them to enter the PIN code. After the caller enters the PIN code, the phone will automatically go to hands-free speakerphone to allow hands-free conversation.

SOS Temperature Call

This function allows you to set an SOS alarm if the ambient room temperature (in which the phone is located) is too low or high. You can choose how often the phone measures the temperature, from once an hour to once every 24hours.

The person who receives the call will hear the message "**temperature too low or too high in the room**".

1. Press the **Menu** soft key.

2. Press ⬆️ or ⬇️ key repeatedly to move to the **SOS Settings**, then press the **Select** soft key.

3. Press ⬆️ or ⬇️ key to choose **SOS Temperature**, then press the **Select** soft key.

4. To turn on the temperature alarm, press the ⬆️ or ⬇️ key to select **ON**. When the temperature exceeds the range – as set in 5. below, the phone will automatically start an SOS Temperature Call. Choose **OFF** to turn off the temperature alarm.

5. To set the temperature range, press the **Select** soft key, then enter the low temperature from phone's dial keys. **NOTE:** You can't set the low-temperature level to over 20 degrees Celsius. Enter the low temperature with the dial keys. Then press the **Clear** soft key to delete the temperature displays.

6. Press the **Select** soft key to confirm.

7. Press the ⬆️ key to show **Temp Maxi**, then press **Select** soft key.

8. Enter the high temperature with phone's dial keys. Enter the high temperature with the dial keys. You can't set the high temperature level to less than 25 degrees Celsius. Press the **Clear** soft key to delete the temperature displays.

9. Press the ⬇️ key to show **Repeat 1 to 24h**, then press the **Select** Soft key.

10. Enter the number of hours with the phone's dial keys. This allows you to set the number of hours between 2 alarms detections (minimum once per hour to a maximum of once every 24 hours). Press the **Clear** soft key to delete the hour setting displays.

11. Press the **Select** soft key to confirm.

12. Press the **Back** soft key to exit.

Sensor Alert

1. Press the **Menu** soft key.

2. Press ⬆ or ⬇ key repeatedly to move to **SOS Settings**, then press **Select** soft key.

3. Press ⬆ or ⬇ key to choose **Sensor Alert**, then press **Select** soft key.

4. You can choose one of three Activation Modes for the sensor detection. These are: Standard, 24 H detect and OFF.

   Standard: If contact, your phone will call the first SOS number. The emergency contact that receives the call will hear the voice message "external sensor alarm detected".

   24H detect: Your phone will call the first SOS number if there is no detection after 24hours.

   Type of activation: NC (contact close) or NO (contact open) You need to connect your contact in repair 22.

   OFF: this mode turns off the Sensor SOS mode.

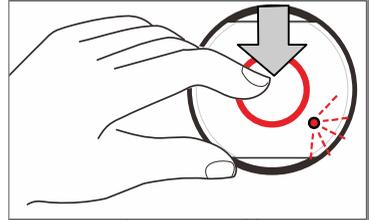5. Press the **Select** soft key to confirm.

Register a new pendant

The remote pendant is pre-registered (paired) to the phone.
However, if the remote pendant is no longer registered to the
phone, it is possible to re-register it.

1. Press the **Menu** soft key.
2. Press the ⬆ or ⬇ key repeatedly to move to **Add
   new Pendant**, then press the **Select** soft key.
3. Press the **Select** soft key to choose
   Pairing.
4. Pairing is shown on display.
5. Press the SOS remote button ◯
   to pair.

Un-pair all remote pendants

This function allows you to de-register all SOS remote pendants
from the phone.

1. Press the **Menu** soft key.
2. Press the ⬆ or ⬇ key repeatedly to move to **Add
   new Pendant**, then press **Select** soft key.
3. Press the ⬇ key to choose **Forget pendant?**.
4. Delete device is shown on display.

Remote Pendant Battery Replacement

To replace the battery in the pendant, please contact the UK Helpline
on **01707 387602**, or to go to a watchmaker who will replace the
battery.

Pendant battery type is **CR2430**.

Range

There are two types of SOS remote pendant that work with the
Serenities 100 phone:

Supplied with the phone is the anthracite-coloured remote pendant.
This will work up to a distance of 20 to 30 meters from the phone.

An optional extra is the Vital Base Vibby Oak$^®$ remote. This will detect when someone falls, and then activate the SOS function on the Serenities phone after 40 seconds.

The **IP** rating for the remote is **67** (IP67). This means the remote has protection from light dust and is waterproof (it can withstand submersion in water for up to 30 minutes).

The battery life for the remote pendant is about two years. **There is no battery low warning**, therefore we strongly recommend a test SOS call each month to check there is sufficient battery power in the remote.

Please inform the emergency contact that will receive the SOS call you plan to test the system.

Accept an incoming call with the remote pendant

If you receive a call but find it difficult to get to your handset, press the button on your remote pendant to take the call over the speakerphone for hands-free conversation.

NOTE: You must be less than 3 metres away from your phone to converse easily over the speakerphone in hands-free mode. If you are further away, the person you are speaking to may not hear you correctly, and you may not hear them.

At the end of the conversation, press and hold the SOS button on the phone or remote for 3 seconds to end the call.

Blocked Numbers

This feature allows you to block unwanted calls.

1. Press the **Menu** soft key.
2. Press the ⬆️ or ⬇️ key repeatedly to move to **Blocked Numbers**, then press the **Select** soft key.
3. Press the **Select** soft key to choose **Add Number**.
4. Using the dial keys on the phone, key the phone numbers you would like to block, then press **Save** to return to Add Number.
5. Press the ⬆️ or ⬇️ key to choose **Block Setting**.

Press **Select** then use the ⬆️ or ⬇️ key to choose **Block All**, **Block list, INT and Private** or **OFF**. Select any option to return to Block Setting.

NOTE : Do not add a phone number from the Contact list, memory pictures or SOS number to the block list. You will hear a double beep if the contact is located in the memory.

Check Blocked Number list

This feature allows you to block unwanted calls.

Press the ⬆️ or ⬇️ key to view all the phone numbers stored in the list.

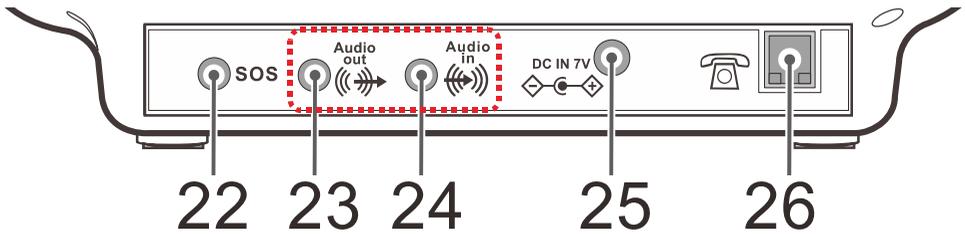*NOTE: if you press the **Options** soft key, you can erase one or all of the phone numbers recorded.*

Press the ⬆️ or ⬇️ key to view all the phone numbers stored in the list.

The display shows "**Confirm?**", press the **Select** soft key to confirm.

Using the audio jacks

Using the Audio Jacks

You can find two 3.5mm audio jack sockets at the rear of the phone.

The audio input jack allows you to connect the phone to an audio source from a smartphone, tablet or computer that has a **text-to-speech** application.

The audio output jack allows you to connect the phone to a smartphone, tablet or computer with a 4-pole 3.5mm jack cable (as supplied with the Serenities 100 V2T version). This will allow a speech-to-text application on a smartphone, tablet or computer to transcribe the phone conversation (the app will convert speech from this phone during a call to text on your smartphone, etc.)

NOTE : You'll need to download and install a speech-to-text application on to your device (for example: Google Live Transcribe, available on Google Play Store or Instant Transcription, which is free on Android).

NOTE : If you hear buzz in your handset when connecting a system to the Audio IN or OUT jacks, unplug the power supply or use a higher quality power supply.

Caller CID on call waiting

When you subscribe to a Call Waiting service from your telephone network provider and activate Call Waiting, the phone will display the name and number of a second caller while you are on a call.

Caller ID info displayed   Caller's info displayed

```
 Caller  1              Caller  1
 436-1234             4
                         Caller  2
                         291-5678
```

1. When you are on the line, the phone will automatically display the name and number of the second caller.

2. Press the **R** key + dial key 2 to answer the second caller.

3. Press the **R** key to continue with your conversation with the first caller.

Feature List

- FSK and DTMF dual system Caller ID
- Extra Large Caller ID Screen
- Caller ID list with up to 20 entries
- Redial list with up to 10 entries
- Phonebook with up to 30 entries
- Handset amplification function (maximum handset volume + boost): 40 dB
- Audio input and output 3.5mm jacks to connect a smartphone, tablet or computer
- Hearing Aid Compatible
- Adjustable Volume and Tone control
- Adjustable extra-loud ringer
- Lage Keypad buttons
- Real-time clock with date, time and day
- Flash (R key), Mute
- 3-picture memory dial keys
- LCD contrast adjustment
- Hour & Date format setting
- Hands-free speakerphone with volume adjustment
- Wall mounting
- Dialing talking, CID talking & Menu talking
- 5 SOS numbers auto-dialing
- SOS message recording
- Temperature SOS alarm mode
- Contact SOS mode (Open or Closed contact)
- Blocked number function
- 3 block setting modes (Block All, Block list, Int & private, OFF)

No dial tone

1. Check that the phone line cord is securely plugged into the phone & the telephone wall socket.

2. Check that your phone service / telephone line is working by plugging in another telephone to the telephone wall socket.

No audible ringer

1. Make sure the ringer is not turned off.

2. Check the ringer volume level.

3. You may have too many extensions on your line. Try unplugging other phones / devices.

4. Check that your handset is properly mounted on the phone cradle.

5. Check that the speakerphone is not activated.

No amplification

1. Check the power adaptor is connected.

Noise, Static, Interference while using the handset

1. A filter may be required for homes with a DSL (digital) line or near radio transmission towers.

Caller ID information does not show

1. Make sure you are subscribed to Caller ID from your network service provider.

SAFETY INFORMATION

General

Only use the power supply adapter included with this product.

Do not open the unit. Contact the helpline for all repairs.

Cleaning

Clean the phone with a soft cloth. Never use polishes or cleaning agents - they could damage the finish or the electrics inside the phone.

Environmental

Do not expose to direct sunlight.

Always ensure a free flow of air over the surfaces of the phone.

Do not place any part of the phone in water and do not use it in damp or humid conditions e.g. bathrooms.

Do not expose the phone to fire or other hazardous conditions.

Unplug your phone from the telephone socket during a thunderstorm because it could damage your phone. Your guarantee does not cover thunderstorm damage.

The phone is designed to work within a temperature range of 5°C to 45°C.

From the moment your Geemarc Serenities 100 is purchased, Geemarc guarantee it for the period of two years. During this time, all repairs or replacements (at our discretion) are free of charge. Should you experience a problem then contact our help line or visit our website at **www.geemarc.com**. The guarantee does not cover accidents, negligence or breakages to any parts. The product must not be tampered with or taken apart by anyone who is not an authorized Geemarc representative. The Geemarc guarantee in no way limits your legal rights.

IMPORTANT: YOUR RECEIPT IS PART OF YOUR GUARANTEE AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM.

> **Please note: The guarantee applies to the United Kingdom only**

DECLARATION: Geemarc Telecom SA hereby declares that this Serenities 100 is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Directive 2014 / 53 / UE.

The telephone does not operate if the line current is lower than 18 mA.

The declaration of conformity may be consulted at www.geemarc.com.

UK
CA

Electrical connection: The apparatus is designed to operate from a 230V 50Hz supply only. (Classified as 'hazardous voltage' according to EN62368-1 standard). The apparatus does not incorporate an integral power on/off switch. To disconnect the power, either switch off supply at the mains power socket or unplug the AC adaptor. When installing the apparatus, ensure that the mains power socket is readily accessible.

Telephone connection: Voltages present on the telecommunication network are classified TNV-3 (Telecommunication Network Voltage) according to the EN62368-1 standard.

RECYCLING DIRECTIVES

The WEEE (Waste Electrical and Electronic Equipment) directive ensures the correct recycling of electrical products at the end of their useful life.

When this product is has reached the end of its life, please do not put it in your domestic waste bin.

Please use one of the following disposal options:

- Deposit the product in an appropriate local authority WEEE skip.

- Or, hand the product to the retailer. If you purchase a new product, they should accept it.

If you respect these instructions, you ensure human health and environmental protection.

For product support and help visit our website at
www.geemarc.com
E-mail: **help@geemarc.com**
Telephone: **01707 387602**

Lines are open from **10:00-12:00** then **13:00-14:30** Mon. to Fri.

Parc de l'étoile, 2 rue Galilée, 59760 Grande-Synthe, France.

Made for Geemarc Telecom S.A. in China

AD / DC Adaptor

Manufacturer	**Shenzen YWK Electronics (Shenzen) co, Ltd** 2/F Building 76, No.88 of industrial Zone, Xingtangkeng Village, Henggang street, 518106 Shenzen City, GuangDong, People's Republic of China.
Model:	YWK-AD070050-U
Input: **Output :**	100-240V 50/60Hz; ◇—●—⊕ DC7V === 0.5A, 3.5W adapter
Average active efficiency	75.40%
Efficiency at low load (10%)	68.03%
No load power consumption	0.053W

UGSerenities100_En_V1.4

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